



**Make Your World a Safer Place (header)  
with access to healthcare specific programs for Aggression Management, Emergency Management and Security Risk Assessments (sub header)**

AHA Services Inc. (AHASI), a subsidiary of the Arkansas Hospital Association (AHA), has established a partnership with HSS Inc., a security industry leader in the high-risk environment of healthcare. HSS specializes in physical and electronic security, emergency management, and targeted education and consulting to help best protect hospital staff in the emotionally-charged atmosphere they work in. AHASI members will have special access to HSS' TEAM® and ED-Safe® programs that focus on aggression management and workplace violence mitigation as well as a volume of emergency management related programs and Security Risk Assessments from sought after industry experts.

In today's increasing threat environment, AHASI and HSS are committed to arming members with the tools necessary to reduce injuries sustained by patients, staff, and visitors. Techniques for Effective Aggression Management (TEAM®) and ED-Safe® are HSS' comprehensive, patient-centered aggression management training programs. The key topics covered, as identified by healthcare leaders like you, include risk factors for potential violence, verbal de-escalation techniques, environmental controls, staff training, polices, and staff response options. The TEAM® program also includes an e-learning option to get you started quickly!

Specific to aggression management courses, HSS can deliver TEAM training by certified instructors, or online, or even as a Train the Trainer option. "We are excited about HSS' e-Learning platform as an additional time and cost-saving alternative for our members. Convenient 24 hours a day, 7 days a week accessibility maximizes staff productivity by reducing time away from their core job responsibilities," said \_\_\_\_\_ of AHASI. "E-Learning typically reduces costs by 40% over instructor-led courses while supporting the commitment to creating an environment in which staff is allowed to focus on patient care above all else," added Dean Sobcoviak, HSS Vice President of Professional Services.

"Healthcare is our company's heritage and we are proud to be the only security services provider founded by hospitals. Our Emergency Management programs, like our workplace violence courses are second to none" declared Sobcoviak, "and we have a very unique Active Shooter exercise that allows for training to occur right in your facility where the learning is most impactful while mitigating any disturbance or discomfort of actual patients and visitors - an HSS client referred to our EM team as "unfreakinbelievable" - no better reference could be received."

AHASI's endorsed business partners are selected based on the highest standards in providing cutting-edge and cost-effective solutions for their members. HSS is committed to meeting these same objectives as a valued affiliate of AHASI.

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